

Allied Broking Services

Deliverables fulfilling your needs

Claims management:

Our team of professionals specialise in managing and resolving claims for our clients. We submit comprehensive claim information to insurers, liaise with them and their loss adjustors and assessors, and negotiate prompt, equitable settlements on your behalf.

Our dedicated claims team achieves these outcomes by performing the following;

- Early investigation of incidents and claims, which includes site visitation where necessary
- Early assessment of liability and likely level of damages
- Evaluation of policy terms and conditions as each relates to the scope and quantum of the loss
- Interfacing with insurers and their experts
- Preparation of a preliminary claim summary, where appropriate, to support an advanced payment request to underwriters
- Assisting in final claim settlement negotiations
- Minimising legal and other costs
- Customising solutions to address our client's unique situation

As a Broking organisation with a dedicated Claims management team, our clients acknowledge this value added claims capability as a key differentiator.



Occupational Health & Safety

All employers have an obligation to provide safe systems and places of work for their employees. IC Frith's Occupational Health & Safety (OH&S) and Injury Management approach for our clients is based on our performance of the following;

- Identifying and implementing effective ways to eliminate unsafe OH&S conditions, practices, problems and behaviours
- Making OH&S information available on a free and unrestricted basis
- Consulting and obtaining the views of key stakeholders to resolve OH&S issues
- Ensuring OH&S responsibilities are understood, developed and discharged in a coordinated and responsible manner
- Being identified as an employer that conforms to OH&S risk management requirements

For more information about how we can assist you with your claims management and OH&S enquiries please call your nearest IC Frith office and ask to speak to our State Manager.



SYDNEY
Suite 1, Building B
34-46 Brookhollow Ave
BAULKHAM HILLS NSW 2153
Private Mail Bag 14
CASTLE HILL NSW 1765
Tel: (02) 8853 9100
Fax: (02) 9634 2396
Email: icfrithteam@icfrith.com.au

BRISBANE
4th Floor, 57 Coronation Drive
MILTON QLD 4064
PO Box 1462
MILTON QLD 4064
Tel: (07) 3211 8066
Fax: (07) 3211 8033
Email: frithqld@icfrith.com.au

MELBOURNE
Level 10, 179 Queen Street
Melbourne, VIC 3000
PO Box 495
Collins Street West VIC 8007
Tel: (03) 8610 9500
Fax: (03) 9670 0922
Email: frithvic@icfrith.com.au

PERTH
4th Floor, The Professional Centre
9 The Avenue
MIDLAND 6056
Tel: (08) 6274 0500
Fax: (08) 9250 5617
Email: team@icfrithwa.com.au

ADELAIDE
Suite 6, 57 Glen Osmond Road
EASTWOOD SA 5063
PO Box 440
FULLARTON SA 5063
Tel: (08) 8272 5503
Fax: (08) 8272 9514
Email: team@icfrithsa.com.au

OVERSEAS

AUCKLAND
CHRISTCHURCH
RANGIORA
SINGAPORE
MALAYSIA
IRELAND
SLOVENIA

www.icfrith.com.au